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Jason-Morris.com

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## Summary

A process-driven and detail-oriented QA Analyst with a background with .NET development teams, experienced in both manual and automated software testing frameworks.

## Key Skills

Regression & Integration Testing  
Release Testing  
API Testing/Postman  
Automated Testing/Katalon  
Test Case development  
SauceLabs  
SonarQube  
Git/GitKraken /SourceTree  
VisualStudio  
SQL Server Management Studio  
Agile/SAFE  
Slack/Teams/SharePoint/Zoom  
TFS/Confluence  
Extensive Remote Experience  
WordPress Website Dev

## Selected Projects

### Portal Facelift

March 2019 - March 2020

### Two-Factor Auth

January 2017- July 2017

### Identity Server

October 2016 – December 2016

## Certifications

### Certified Tester Foundation Level

Nov 2019

American Software Testing Qualifications  
Board ID# 19-CTFL-02069-USA

### ScrumMaster

March 2014

Scrum Alliance ID#313187

## Education

### Bachelor of Science (BS), Health

May 2006

Ohio University, Athens, OH

### Associates (AA), English

May 1998

Ashland Community College, Ashland, KY

# Jason Morris

## Professional Experience

### SENIOR QA ANALYST, AppRiver

March 2020 - Present

A Senior QA Analyst is responsible for overseeing the testing effort surrounding all the development team's applications. This requires collaboration and coordination with development teams across multiple geographic locations.

Responsibilities include:

- Developing the automated test strategy for the team and collaborating with developers and QA on other teams to maintain a consistent structure.
- Collaborating with testers and developers across the organization to facilitate testing, automation, and quality in shared applications. Inevitably, assuring the products we deliver provide good value to the end user while maintaining good practices internally.
- Working with the leadership team to establish requirements on features based upon existing use, especially around special-use cases.

### QA ANALYST, AppRiver

March 2018 – March 2020

A QA Analyst is responsible for testing our Integrated Customer Portal UI components and several of its API components. I collaborate with co-located and remote teams to test and deploy full-stack applications and individual components. Responsibilities include:

- Interpreting and converting feedback from non-technical staff and customer service groups into actionable items for the development team
- Developing and documenting test plans and test cases
- Fostering team ownership of quality, resulting in buy-in and establishing quality gates and continuous integration builds and deployments.

### ASSOCIATE QA ANALYST, AppRiver

July 2015 – February 2018

Participated in the planning, development, testing and delivery of software while on a full-stack Agile Development Team. We worked in the UI, API, and Databases. Built test cases using Team Foundation Server for legacy and new applications, and used those test cases to construct automated tests utilizing Katalon. Reviewed pull requests, built, deployed and conducted verification testing.

### SOFTWARE DEVELOPMENT PROJECT COORDINATOR, AppRiver

March 2012 – June 2015

Coordinated with Product Manager on actions involving the Software Development Life Cycle. Acted as liaison between development department and internal customers while fostering relationships with stakeholders. Was integral in refining Software Development processes, and was Scrum Master for a development team.

## Complimentary Volunteer Experience

### IT Director

Nov 2018 - Present

Navarre Youth Sports Association

Navarre, Florida